

## **FMEC: Geropalliative Care Series FAQ**

### **How do I log in?**

There is a single sign on to use when logging into the FMEC's learning management system (LMS). Login with the same username and password as you would when logging into your FMEC account. From the FMEC home screen, select "member login" in the upper right corner. Once logged in: select *Online Courses* found in the Top Nav under Resources or select *Online Courses* in Quick Links.

### **What if I don't have an FMEC account?**

You will need to create an account to access the LMS and the Geropalliative Care Series. Creating the account is free, and you do not need to be an FMEC member. To create an account, click [here](#) and enter your email address and password.

### **My username and password are not working, how do I reset my password?**

Please click the Reset Password button on the login page, which can be found [here](#). If you have not received email instructions after clicking "Reset Password", please check your spam/junk folder in your email.

### **I purchased a course but can't log back in?**

Please log out, close your browser, and log in again.

### **Do I earn credits for taking the Geropalliative Care Series?**

Yes, you will earn up to 6 AAFP prescribed credits upon completion of watching the six videos. After each video there will be a series of 2 to 4 questions. Registrants will need to receive a 60% to receive a passing grade. You will receive a certificate upon completion of the course.

### **How do I access my certificate?**

Upon successfully passing the post-test, your certificate will be emailed to you. Additionally, to access all your certificates, click on My Account at the top right of the page, then go to My Certificates.

### **Is there an in-person version of this program?**

No, the training program is completely on-line and self-paced.

### **How much does the training program cost?**

Medical Students: FREE

Residents: \*Members \$50 | Non-members: \$80

Professional: \*Members: \$120 | Non-members: \$150

\*FMEC Individual Members (20% discount): \$120.00

This discount applies to individual members (professional and residents) and includes individuals that are members via their FMEC organizational partnership.

See [Partner Benefits](#) for more information or contact [denise.steele@fmec.net](mailto:denise.steele@fmec.net) to confirm eligibility.

### **Still have questions?**

Please reach out to [denise.steele@fmec.net](mailto:denise.steele@fmec.net).